

# SaaS WMS for a small new business which is expected to grow

A new area of business in the warehouse started with one initial customer – more customers are planned to come and will be served with the WMS in due course.

customer success story



*"For the type of business there was no software tool in use at the branch to handle operations of that kind appropriately. Luckily, the Bitergo WMS could be used completely out-of-the-box with no individual adaptations at all!"*

**Jörg Abt**  
Manager Gateway Southwest

DB Schenker is one of the world's leading logistics providers. The company operates land, air, and ocean transportation services, and it also offers comprehensive solutions for logistics and global supply chain management from a single source.



## Challenge

- A small business from another DBS branch was taken over.
- The type of business is easy, but there was no software tool in use to handle operations of that kind.
- The business would grow with additional customers.



## Solution

- Bitergo Consulting and DB Schenker formed one team and evaluated how to structure the warehouse spaces.
- The SaaS WMS was configured to the needs of operations.
- Customer individualization was implemented where necessary.



## Benefits

- Bitergo WMS' core capability to serve multiple customers in one warehouse individually allows DBS to acquire additional business without changes in the basic WMS set-up.
- The implementation was smooth and fast, it took only four weeks when the team was finally nominated, and the tasks were defined.
- Customer requirements and Bitergo WMS capabilities matched perfectly so that no bespoke development was needed.
- The pricing was very attractive, also when considering the future set-up with foreseeable growth.



## Main Services in Use

### Bitergo SaaS WMS – Warehouse Star

- Incoming Goods
- Storage
- Order Picking
- Packaging
- Outgoing Goods
- Shipping



## Implementation Period

**4 Weeks**



## In Production since:

**October 2023**