Process optimization in the Nüllig & Haß warehouse
More efficient order processing in the warehouse by using the Bitergo WMS (Warehouse Star)

Customer success story

Spedition Nüllig & Haß *Wuppertal*

"We have been using the Bitergo apps for over 4 years to optimize the processes in our warehouse. All processes - from goods receipt, storage and picking to goods issue - are handled with the help of the apps. We can track stock levels and goods movements at all times, which leads to significantly faster order processing. We are really very satisfied with Warehouse Star."

Jürgen Nehmer
Spedition Nüllig & Haß OHG

The forwarding company Nüllig & Haß has been active in the transportation sector for 25 years. In addition to traditional forwarding services, Nüllig & Haß is also successfully active in the field of warehouse management for its customers.

Challenge

- Warehouse processes previously based on Excel were to be automated.
- There was no WLAN infrastructure in the warehouse, an alternative solution had to be found here.

Solution

- At the start of the project, all employees were equipped with mobile handheld devices that connect to the Internet via LTE.
- The apps that map all processes in the warehouse were installed on these devices.

Benefits

- By introducing a mobile, digital warehouse management system, Nüllig & Haß benefits from significantly faster and more efficient processing of orders in the warehouse. Although Excel-based processes are a first step towards digitization, they are very error-prone due to considerable manual effort.
- App-based warehouse management with our warehouse apps minimizes errors.
- The near-real-time processing of data enables significantly faster order processing. Stocks and goods movements can be tracked at any time.

Main services in use

Bitergo SaaS WMS – Warehouse Star

- Incoming goods
- Storage
- Order picking
- Outgoing goods

In production since:

2018